

ALEX ZALOGA

SOFTWARE ENGINEER

EXPERIENCE

Senior Product Specialist | Affirm Canada

11/2020 - 02/2023, TORONTO, ON

- Responsible for resolution of complex technical or operational issues for ecommerce merchants e.g Apple, Samsung & Wayfair.
- Led bi-weekly tech meetings with the engineering team to escalate & review high priority technical JIRA tickets.

City Operations Manager | Houst

05/2019 - 08/2020, TORONTO, ON

- Hired, trained and coached eight direct reports in multi-disciplinary teams across sales, operations and account management. Toronto ranked #1 globally for 5* quality KPI metrics and MSAT average of 89% of customers rating 10/10 for communications and resolutions.

Operations & Supplier Management Executive | Houst

07/2018 - 12/2019, TORONTO, ON

- Responsible for sourcing, hiring and managing business relationships with 100+ contractors for housekeeping & maintenance. Established North America's operational processes.
- Managed Vancouver operations and assigned operations mentor for San Diego & Miami markets.

EDUCATION

BrainStation | Diploma, Software Engineering

02/2023 - 05/2023, TORONTO, ON

Queen Mary University of London | Bachelors in Politics

09/2010 - 06/2013, LONDON, UK

PROJECTS

Software Engineer | Hackathon | BrainStation

05/2023, INDUSTRY PROJECT

- Worked collaboratively with a cross-disciplinary team of UX Designers, Data Scientist and Software Engineers. Selected as the top-performing team by Amex & received an award for our achievement.

Software Engineer | Independent Project

05/2023, CURBY

- Designed and built a Full Stack React app using Node.js and Express. An app for sharing free curb finds & promoting sustainability.

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<https://github.com/alexzaloga7>

www.alexzaloga.com

SKILLS

Languages:

HTML, CSS, SASS, Javascript.

Frameworks:

React.js, Node.js, Express, MySQL, Knex.js.

Soft-Skills:

Leadership, Communication, Problem-solving, Collaboration, Teamwork, Adaptability.

PROFILE

Impact-driven, versatile professional with a background in operations & fin-tech transitioning into the field of full-stack software engineering. Successfully leverages collaborations with start-ups and large corporations throughout career to lead creative, strategic thinking and collaborative abilities. Adaptable and quick learner, thriving in team environments to bring out the best in themselves and others. Ultimate objective is to craft exceptional user experiences that drive business success. Excels in dynamic settings that require critical thinking and problem solving skills.